

Programme of Proposed Scrutiny Topics

Topic	Corporate Objectives (SEED)	Questions/concerns	Scrutiny Approach (Bulletin, Report or Rapid review)	Notes	Reporting timeframe to
Social Housing Providers (Cllr Clements)	Sustainability and enablement	<p>Quality of housing stock, complaints, response times to repairs. Steps being taken to achieve carbon neutrality in their housing stock as it continues to grow.</p> <p>a) asked if the Council still has Member engagement with its major housing providers in order to receive regular feedback?</p> <p>b) If this is not the case why did this interaction cease?</p>	To be determined by Members		To be determined by Members
Access to parks for disabled children and equipment provided (Cllr Williams)	Enablement	<p>Concerns about disabled access to Council parks, lack of facilities for disabled children</p> <p>Head of Service to advise whether this is a statutory obligation or not.</p> <p>And what provision there is in East Herts</p>	<p>Suggestion: Rapid review</p> <p>Specifics on ToR</p> <p>a) Appointment of Members</p> <p>b) Identify witnesses / specific groups</p> <p>c) Questions for witnesses / specific groups</p>		<p>Reporting timeframe to be determined by Members</p> <p>Site visit next year / evidence</p> <p>Invite Cllrs Daar and Hopewell to the meeting</p>
Climate Change – Target Carbon Neutrality	Sustainability	a) What's being done to support residents and businesses to help	To be determined by Members		Reporting timeframe feedback report /

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(Cllr Cox)		<p>them achieve carbon neutrality targets?</p> <p>b) Can the Council achieve making the biggest reduction in emissions in East Herts by changing residents' behaviour to deliver it (food waste) and recycling</p> <p>c) What are we doing to support businesses</p> <p>d) Will our business achieve whatever goals we have set</p>			Update report to O&S to be determined by Members
UK Share Prosperity Money	Enablement	<p>Levelling up – how the UKSPF is being used</p> <p>Question in relation to Levelling up – how is being used?</p> <p>Can the Head of Strategic Finance provide a summary bulletin?</p>	Suggestion: Information / Update Bulletin		To be determined by Members
Digital Exclusion	Enablement, Digital by Default	<p>Tackling digital exclusion:</p> <p>a) How can those with literacy skills be helped</p> <p>b) And do we have a statutory duty to provide this?</p>	<p>To be determined by Members</p> <p>Suggestion: Update report</p>		To be determined by Members

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IT	Digital by Default	Functionality, value for money, security, forward looking	To be determined by Members		To be determined by Members
Digital Innovation Zone (Essex and Herts DIZ)	Digital by Default	<p>a) How is the DIZ connecting with local businesses and residents to share the benefits of digital investment?</p> <p>b) What is this?</p> <p>c)What is its role?</p> <p>d)How does this benefit us and residents?</p>	To be determined by Members		To be determined by Members
Smart Devices and improvement to Council services	Digital by Default	How could the internet improve service delivery and reduce costs (eg via the use of sensors that tell the council that a bin is full, or if a car park is filling up fast and another is empty)?	<p>Suggestion: ToR and questions to be determined</p> <p><i>Note Witness Dr Catherine Howe (CfGS) Expert in digital innovation (digital democracy and social change)</i></p>		To be determined by Members
Policing		<p>Neighbourhood Policing – pressure to contribute from Police to cost of PCSOs. Paying for Police support areas don't see</p> <p>Questions to Carina (See chairman's email 11 August 2023)</p>		<p>Speak to Town and Parish Councils</p> <p>Carina Hertford Hertfordshire</p> <p>Association for Town and Parish Councils</p>	6 – 8 months (5 March 2024)



Future Meetings of O&S Committee

7 November 2023

16 January 2024

5 March 2024